



*For over 25 years*

*Software To Go has been offering superior products, service and support to small and medium sized businesses.*

*Software To Go is a full-service Technology Solution Provider specializing in computer and software pre-sales knowledge and post-sales support!*

*At Software To Go, all PC and Notebook Sales are designed for your individual needs.*

*As always, setup and configuration are included so all you have to do is plug it in and start working!*

## Spring into Summer – Bad weather blues

Just as numerous insects and animals perish when attacked by the army ant; **a great number of computers are killed by dust every day.**

Don't let it happen to you. Follow common sense ideas and stop computer-killing dust in its tracks!

Dust makes a great insulating blanket. Heat sinks and fans attempt to dissipate the heat from within your computer, but a layer of dust can reduce or prevent this transfer of heat. Also, computer fans can malfunction when dust and grime are allowed to build up. Things heat up. Computers die. Data is lost. Business suffers.

The actions you are willing and able to take to protect your computer equipment from dust depend on a large number of individual circumstances. Regardless of your situation, I recommend you take a three-front defensive position and optimize for each of the following areas:

- Computer room environment - clean and 75°
- Protective computer dust filters, barriers or covers
- Computer maintenance –expert computer service plans make this routine



*For more information:*

*Our Web Site*

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*Contact Us*

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*Visit our retail location*

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*St. Peters, MO 63376*

### **I don't know how it happened!**

We've had our fair share of bad weather this year haven't we? Surge protectors are one of the myths we've heard lately in our Service Department.

We've been repairing computers with extensive damage. Even though they were turned off, the amazing fact is, all but one of them were plugged into surge protectors.

You should unplug your phone line when not online, or risk expensive damage to you modem and even your computer. Telephone lines are usually not protected from lightning surges.

The unfortunate truth is that simply turning a computer off will offer no protection from a power surge, and surge protectors and power strips often give a very false sense of security. Most do not offer any protection from a power surge on your phone line. Whenever a storm enters the area your safest move is to **unplug your computer and any electronic equipment completely**. Be sure to unplug the power cords from the wall.

Also, you should unplug your telephone line from the modem or from the wall to ensure that a power surge does not damage your modem. Of all the pieces of equipment in your computer, the modem is the most sensitive thing that connects directly to the outside world. Do not underestimate the damage that can be caused to your modem by a power surge, especially when lightning is involved.

*Software To Go Provides a  
Number of Maintenance and  
Support Programs Designed to*

*Fit the Needs of Almost any  
Business!*



### **APC Surge Protector + Battery Backup 325VA 120V LAM**

The Back-UPS ES offers affordable battery backup and surge protection for home computers. With enough power outlets to protect your entire system, built-in phone/fax/modem line (DSL compatible) protection and easy-to-install safe system shutdown software all make this power protection solution the best value for home and home office computers.

Starting at \$49.95, a UPS (Uninterruptible Power Supply) is well worth your peace of mind.



### **Joe's Small Business Notes:**

This is the first in a series of random thoughts that hopefully, will help our friends and clients make more money, save more of what they've made or make day-to-day running of your business easier.

For businesses who have a retail sales tax license from the state of Missouri (any business which is required to collect sales tax on behalf of the State), you may remember that you originally had to post a bond with the State to get that license.

What many small businesses do not know is that the you can request that the bond be returned if you have had more than two years of satisfactory and timely tax payments to the State.

There is no good financial reason to be giving Missouri a no-interest loan of your money, so contact the Secretary of State's office and request the form to request your bond back. The Missouri Secretary of State's Office



website is <http://www.sos.mo.gov>

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